

InterfaceFLOR Standard Product Warranty

PROJECT NAME:

QUANTITY:

PRODUCT(s):

CONTRACTOR:

ISSUE DATE:

InterfaceFLOR warrants its commercially rated modular carpets in accordance with the terms stated below for a period of 15 years from date of invoice.

All InterfaceFLOR brand products are warranted against excessive:

- (i) surface wear (a loss of more than 10% by weight of face fibre)
- (ii) edge ravel
- (iii) backing separation
- (iv) dimensional stability
- (v) static electricity.

Additionally InterfaceFLOR warrants its commercially rated modular carpets for use under commercial grade castor chairs for a period of 15 Years from date of invoice. The castor chair warranty covers abrasive wear only (loss of more than 10% by weight of face fibre). This warranty covers abrasive wear only and does not include pulls, cuts, pilling, shredding, matting or damage arising from the use of damaged or improper castor wheels.

Products containing Intersept® antimicrobial are warranted to maintain antimicrobial effectiveness, and products constructed of 100% solution dyed yarns are warranted against excessive colour loss due to normal exposure to indoor light.

If a product fails to perform as warranted, InterfaceFLOR will correct the problem in the affected area either by repair or (at its option) replacement with comparable product(s), at no extra charge. Liability of InterfaceFLOR is limited to the actual repair or replacement of defective carpet and does not cover special, indirect, incidental or consequential damages.

This warranty does not cover tears, burns, cuts, pulls or other damage, deterioration, problems or loss caused by abuse, neglect, misuse, improper maintenance, flood/excessive moisture, excessive alkalinity or use on stairs not fitted with a commercial grade stair nosing. InterfaceFLOR's liability is limited to repair or replacement as stated herein. Moisture and pH testing are not the responsibility of InterfaceFLOR and all related issues to moisture and pH testing are specifically excluded from this warranty.

This warranty shall be void if products are not handled, installed and maintained in strict compliance with InterfaceFLOR's recommended procedures and instructions, including without limitation initial floor preparation and installation. InterfaceFLOR recommends the TacTiles™ glueless system or Inter-Tac™ brand adhesive for installation of its modular carpets. This warranty does not cover any problems or damages related to use of non-recommended adhesives.

InterfaceFLOR (and INZIDE Commercial) will not be liable for any incidental, indirect, special or consequential damages in any case. The warranty, remedy and limits of liability contained herein are expressly in

lieu of and exclude all other warranties, remedies and liabilities whether express or implied.

InterfaceFLOR makes no other representation or warranties, express or implied, and hereby disclaims any and all other warranties that may arise by operation of law, including, without limitation, any warranty of merchantability or fitness of its products for any particular purposes.