

INTERFACENZ CARPET CLEANING & MAINTENANCE RECOMMENDATIONS

1. ALWAYS CLEAN DRY THE STAIN/SOILING AND REMOVE ALL EXCESS STAINING/SOILING MATERIAL.

2. NEVER USE CARPET SHAMPOOS, SPRAYS, SOLVENTS, UNDILUTED BLEACH, SOAP OR OTHER WOOLEN RELATED CLEANING PRODUCTS.

3. INTERFACENZ CARPET IS NYLON CARPET TILE.

Carpet tiles are designed to be lifted up as required and rinsed in a sink with warm water from the tap and the use of a brush if required. **DO NOT USE BOILING WATER.**

(Note: When removing blood, cold water should be used)

This will deal with most spills and one-off soiling. Simply replace the removed tile with a similar one from storage. When the removed tile has been cleaned, put it out to dry. In direct sunlight is fine. You can hang it on a washing line. When it is dry, put it back in storage for use at a later date.

4. INTERFACENZ CARPET TILE IS DESIGNED TO BE MOVED ABOUT AS REQUIRED.

If a tile is heavily worn, has cigarette burns in it or is otherwise unsightly, simply lift it up and replace it with a spare tile from storage or from another part of the room which is hidden (ie under furniture, in a wardrobe, behind a curtain etc). The damaged tile can then be recycled or 'hidden' under the furniture etc.

5. YOU CAN USE DILUTED BLEACH ON THIS CARPET TILE. (1 PART BLEACH, 4 PARTS WATER)

InterfaceNZ carpet tile uses solution dyed nylon. It is not dyed like woollen carpets. The colour is throughout the yarn.

6. TAKE IMMEDIATE ACTION WITH SPOTS AND SPILLS TO PROTECT THE CARPET.

Remove and clean per point 1. if able to. Otherwise use dry extraction or hot water extraction to remove the spill. If the spill is small use the cleaning suggestion chart to provide you with clarity on your best course of action.

7. VACUUM DAILY WITH AN UPRIGHT POWERHEAD VACUUM.

Canister type and back pack type vacuums are not recommended. Broom sweeping the carpet is not recommended.

8. INVEST IN WALK-OFF MATS.

Depending on traffic volumes a well-maintained walk-off mat of 3–6 metres in length will prolong the life of your carpet by years.

9. SEE WWW.INTERFACENZ.COM — WARRANTIES & DOCUMENTS — CARPET CLEANING & MAINTENANCE RECOMMENDATIONS FOR MORE INFORMATION ON CARING FOR YOUR FLOORING INVESTMENT

The information in this Stain and Spill Removal Guide is as a service to InterfaceNZ customers. It is intended for use by persons trained in the cleaning of carpets at their own discretion and risk. It is not the intention of InterfaceNZ to recommend a specific carpet cleaner or cleaning method. Nor does InterfaceNZ guarantee favourable results in every instance. It is a guide only based on current industry knowledge that we are aware of. We do recommend Enviro Clean be called if you are at all uncertain.

CLEANING SUGGESTIONS FOR COMMON SPOTS & STAINS

The following cleaning chart recommends cleaning procedures for common spots and stains. Refer to the corresponding numbers in the carpet first-aid kit left to identify the appropriate cleaning agents.

ASPHALT	0,5,1	LIQUID MAKEUP	0,1,5,1
BEER	0,1	MACHINE OIL	0,1,5,1
BERRIES	0,3,1	MASCARA	0,1,5,1
BLOOD	0,2,1	MAYONNAISE	0,2,1
BUTTER/MARGARINE	0,1	MILK	0,2,1
CHEESE	0,1,2,1	MIXED DRINKS	0,3,1
CHEWING GUM	0,5,1	MUSTARD	0,7
CHOCOLATE	0,2,1	NAIL VARNISH	0,7
COFFEE	0,3,1,4	PAINT (LATEX)	0,1,5,1
COOKING OIL	0,1	RUST	0,6
COUGH SYRUP	0,1,4	SALAD DRESSING	0,1,2,1
CRAYON	0,1,5,1	SHOE POLISH (LIQUID)	0,7
CURRY	0,3,(7)	SHOE POLISH (PASTE)	0,5,1,1,4,(7)
DYE	0,1,4,(7)	SOFT DRINKS	0,3,1
EGG	0,2,1	SOLDER	0,7
FAECES	0,2,1	SOY SAUCE	0,2,1
FOOD COLOURING	0,1,4,(7)	STARCH	0,2,1
FRUIT JUICE	0,3,1	SWEETS	0,3,1
FURNITURE POLISH	0,1,5,1,(7)	TAR/SOOT	0,1,5,1
FURNITURE POLISH(STAIN)	0,7	TEA	0,3,1,4,(7)
GARDEN SOIL	0,1,2,1	TOMATO SAUCE	0,2,RINSE,3,1
GRAVY, SAUCES	0,2,RINSE,3,1	TOOTHPASTE	0,1
HAIR OIL	0,1,5,1	URINE (DRY)	0,3,1
HAIR SPRAY	0,1	URINE (WET)	0,1
HAND LOTION	0,1	VARNISH	0,7
ICE CREAM	0,2,1	VOMIT	0,2,1
INK	0,5,1,(7)	WAX (CANDLE)	0,5,1,(7)
LACQUER	0,1,(7)	WAX (PASTE)	0,5,1
LARD	0,1,5,1	WHITE GLUE	0,2,1
LINSEED OIL	0,1	WINE	0,3,1

Start with clean, warm water or a professional, ready to use detergent spotter. If stain persists, use a professional oxidizer powder or call a carpet cleaning professional.

Enviro Clean & Restoration are recommended as specialists in cleaning InterfaceNZ carpet tile. They can be contacted on 0800 744 272 or national@enviro.co.nz

YOUR CARPET FIRST-AID KIT

0. Remove all excess staining/soiling material (paper towels are good for liquid material, scoops for non-liquid material). Remove tile and carefully carry to a sink. Rinse with warm water and use a scrubbing brush if required.
1. Broad-Spectrum Detergent Spotter – Dissolves and/or suspends many common soils including light oils and some foods and beverages.
2. Formulated Protein Spotter – Also known as ammoniated detergent solution and general spotter. Used on protein (animal) soils such as milk, blood and eggs.
3. Formulated Tannin Spotter – Mild acidic solution used on sugars and plant-related soils such as juices, soft drinks, coffee and wine.
4. Powdered Oxidizer (colour-safe agents such as sodium perborate or sodium percarbonate) – Used on dyes and pigments including fruit punch and red wine.
5. Citrus Solvent – Dissolves heavier oils like paint, chewing gum, lipstick and ink. Must be rinsed thoroughly to avoid leaving a sticky residue. May cause delamination if overapplied.
6. Non-Hydrofluoric Acid Rust Remover – A specialty product
7. Call a Carpet Cleaning Professional

If you are experiencing actual problems with the carpet tile that is beyond the scope of cleaning and basic flooring maintenance or require spare tiles, please call InterfaceNZ on **09 441-9850**

